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Ask David...

Not Goliath

April 6, 2020

During this time of social distancing, self-isolation and quarantine, ClaimSecure recognizes the difficulties members are facing seeking access to in-person visits with their health-care providers.

To ensure that you and your members continue to receive the health-care you need, we are pleased to announce that we are providing virtual provider services. The following is a list of services that do not require direct physical contact and you can utilize:

- Naturopath
- Registered Dietician
- Nutritionist
- Psychologist
- Social Worker
- Physiotherapist
- Occupational Therapist
- Speech Therapist
- Audiologist
- Chiropractor

Virtual providers must meet the same legal, professional and ethical obligations of those performed in person. Providers are required to use a secure telemedicine platform and proper documentation must be maintained.

ClaimSecure will waive the need for a doctor referral for paramedical services. All plan parameters are still in effect for eligible services.

As events continue to move fast and change quickly, we are here to keep you updated.

If you have any questions, please contact your dedicated Account Manager at 1-888-479-7587.